



Protection for your Business Anywhere, Anytime.

As collaborative communication becomes part of today's essential business practices, companies are more dependent on reliable and robust audiovisual and conferencing technologies with maximum availability and uptime. Vistacom offers a suite of proactive services which include closed loop remote testing, real-time monitoring, diagnostics and repair. With Vistacom's managed services solutions, you don't have to worry about the integrity and reliability of your investments. We will develop operating standards, procedures and systems to create a strong, profitable services package that ensures system delivery availability in all of your facilities.

Help Desk and Live Support

We offer 24/7/365 telephone support with guaranteed 1 hour telephone response time. With live VTS testing available, as well as AV, and presentation user interface instruction and troubleshooting, you will never have to miss that meeting again.

Remote Access and Support

Vistacom's managed services suite includes the ability to support our clients through real-time monitoring and scheduled testing. With error detection and notification, we can be your eyes and ears, reacting to issues through remote diagnostics and repair, before it becomes a concern for you. We also offer software and firmware management, so that your system is always running at peak performance.

On-site Service and Support

In addition to our comprehensive remote monitoring, we also offer next-day technician dispatch when the need arises. Our certified staff will evaluate the situation and either repair, exchange or replace the faulty equipment. With after hours, holidays and emergency response available, we will always be there for you.



You need technology that simply works, allowing you to focus on your business. With managed services from Vistacom, we enable organizations to leverage their technology with greater value, choice, and confidence. Shift the responsibility of managing your technology investment to Vistacom. We have the knowledge, the technology and the team ready to monitor and support your systems.



Connecting the possibilities.

1902 Vultee St. Allentown PA 18103 800 747 0459 www.vistacominc.com